

# THUNCHANOK SUPHA



I am a proactive person and always learning new things. I have more than 2 years of coordination experience which enables me to develop skills in providing excellent customer service to ensure maximum satisfaction.

## Work Experience

- |                       |  |
|-----------------------|--|
| <b>2022 - Present</b> | <b>CM Representative (Helpdesk)</b><br>True Touch (Suvarnabhumi Airport) <ul style="list-style-type: none"><li>• Receive device issues notification from other department and customer in the airport</li><li>• Coordinate with AOT Staff</li><li>• Ask about satisfaction from service users</li></ul>    |
| <b>Jan - Apr 2022</b> | <b>Project Manager Internship</b><br>Invate Agency <ul style="list-style-type: none"><li>• Meet Online with client to get a briefing</li><li>• Coordinate with clients regarding event organization</li><li>• Organize esports events</li></ul>  |
| <b>2019 - 2022</b>    | <b>Part-time Staff</b> <ul style="list-style-type: none"><li>• Softcult Live in Bangkok</li><li>• Event UTCC Incentive Trip in Phuket</li><li>• 2Ploy2Worlds</li><li>• Pinkcloud Music and Art Festival</li><li>• Siam Songkran Music Festival</li><li>• BTS World Tour Love Yourself in Bangkok</li></ul> |

## Profile

- ☎ 065-696-1222
- ✉ dreamtcnn@gmail.com
- 📍 King Kaew, Samutprakan 10540

## Education

**Bachelor of Tourism and Services in Event Management**  
University of The Thai Chamber of Commerce (UTCC)  
2019 - 2022

**Major in English and Mathematics**  
Sararas Witaeed Romklao School  
2012 - 2018

## Skills

### Hard Skills

- |                    |              |
|--------------------|--------------|
| • Thai language    | Native       |
| • English language | Intermediate |
| • Microsoft Office | Intermediate |

### Soft Skills

- Teamwork
- Communication
- Positive attitude and open mind